

MINISTRY OF INDUSTRIES, MINES AND ENERGY PROCUREMENT MANAGEMENT UNIT (PMU)

Request for Sealed Quotations for Vehicle Servicing, Repairs, Engine Overhaul and Related Services for MIME Vehicles

Procurement Reference No: NCS/RFQ/15-09/25-26

CLOSING DATE AND TIME OF BID REQUEST:

DATE: 20 October 2025

TIME: 10H00

Procurement Management Unit Ministry of Industries, Mines and Energy Head Office 6 Aviation Road Windhoek Namibia

Tel: +264 61 284 8111 / 8235 / 8358

Email: ProcurementManagement@mime.gov.na

Fax: +264 61 235 632

Website: www.mime.gov.na



MINISTRY OF INDUSTRIES, MINES AND ENERGY

Tel.:

+264 61 284-8111

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+264 61 238643 / 220386

Websit

E-mail: info@mime.gov.na

www.mime.gov.na

Letter of Invitation

To:

Procurement Reference Number: NCS/RFQ/15-09/25-26

09 October 2025

6 Aviation Road Private Bag

13297

WINDHOEK

Dear Sir, Madam

Request for Sealed Quotations for Vehicle Servicing, Repairs, Engine Overhaul and Related Services for MIME Vehicles

The Ministry of Industries, Mines and Energy invites you to submit your best quote for the services described in detail hereunder.

Any resulting contract shall be subject to the terms and conditions referred to in the document.

Queries, if any, should be addressed to **ProcurementManagement@mime.gov.na**.

Please prepare and submit your quotation in accordance with the instructions given or inform the undersigned if you will not be submitting a quotation.

Yours foithfully; Mines and Ene

Head of Procurement Management Unit: Mr. Nathaniel Musenge

urement

Official

SECTION I: INSTRUCTIONS TO BIDDERS

1. Rights of Public Entity

The Ministry of Industries, Mines and Energy reserves the right:

- (a) to split the contract as per the lowest evaluated cost per site, or
- (b) to accept or reject any quotation or to cancel the quotation process;
 and
- (c) reject all quotations at any time prior to contract award.
- (d) to award more than one bidder based on lots.

2. Preparation of Quotations

You are requested to quote for the services mentioned in Section III, by completing, signing and returning:

- (a) the Quotation Letter in Section II with its annex for Bid Securing Declaration, where applicable;
- (b) the Priced Activity Schedule in Section IV;
- (c) the Specifications and Performance Standards in Section V; and
- (d) any other attachment as deemed appropriate.

You are advised to carefully read the complete Request for Quotations document, including the Contract Data Sheet in Section VII, before preparing your quotation. The standard forms in this document may be retyped for completion but the Bidder is responsible for their accurate reproduction.

3. Validity of Quotations

The quotation validity period shall be for **90 days** from the date of submission deadline.

4. Eligibility Criteria

To be eligible to participate in this Quotation exercise, you should:

- a) have a **valid certified** company Registration Certificate; **(certified by Namibian police)**
- b) have an **original/certified copy** of a valid good Standing Tax Certificate; **(certified by Namibian police)**
- c) have an **original/certified copy** of a valid good Standing Social Security Certificate; **(certified by Namibian police)**
- d) have a **valid certified copy** of Affirmative Action Compliance Certificate, proof from Employment Equity Commissioner that bidder is not a relevant employer, or exemption issued in terms of Section 42 of the Affirmative Action Act, 1998; **(certified by Namibian police)**

- e) Complete and sign an **undertaking on the part of the Bidder** that the salaries and wages payable to its personnel in respect of this proposal are compliant to the relevant laws, Remuneration Order, and Award, where applicable and that it will abide to sub-clause 4.6 of the General conditions of Contract if it is awarded the contract or part thereof:
- f) Complete and sign attached Bid Securing declaration.
- g) All pages of the bidding documents should be initialled where possible.
- h) Have a valid good standing certificate with local authority, municipality or town council to operate a business in that specific town/city.
- i) Proof of qualified and experienced technicians (minimum 2 Diesel mechanics, 1 auto-electrician). Please provide certified copies of their qualifications of employees.
- j) Bidder must attach a Social Security Statement of their employee's report. Therefore, the 3 employees stated above should appear on the Social Security statement list.
- k) Detailed equipment list (diagnostic tools, lifts/ramps, engine hoists, etc.).
- I) Attach two 2 reference letters of providing similar services from previous or current clients. All reference letters must have contact details, signed, stamped and dated by the Accounting Officer of the entity. The Ministry will verify the authenticity of the reference letters attached on the bid by directly contacting the clients.

5. Bid Security/Bid Securing Declaration

Bidders are required to subscribe to a Bid Securing Declaration for this procurement process.

6. Services Completion Period

The completion period for services shall be [36 months] after contract signing. Deviation in completion period shall not be accepted.

7. Documents to be submitted

Bidders shall submit along with their quotation documents giving company's profile, past experience and evidence of similar services provided together with customers reference details.

8. Sealing and Marking of Quotations

Quotations should be sealed in a single envelope, clearly marked with the Procurement Reference Number, addressed to the **Ministry of Industries**, **Mines and Energy** with the Bidder's name and contact information at the back of the envelope.

9. Submission of Quotations

Quotations should be deposited in the Bid Box located at Ministry of Industries, Mines and Energy, 6 Aviation Road, Ground Floor, Block F1: not later than 20 October 2025 at 10h00. Quotations by post or hand delivered should reach 6 Aviation Road by the same date and time at latest. Late quotations will be rejected.

Quotations received by e-mail will not be considered.

10. Opening of Quotations

Quotations will be opened internally by the Public Entity immediately after the closing time referred to in section 9 above. A record of the Quotation Opening stating the name of the bidders, the amount quoted, the presence or absence of a Bid Securing Declaration, will be provided on Bidder's request within three working days of the Opening.

11. Evaluation of Quotations

The Public Entity shall have the right to request for clarifications in writing during evaluation. Offers that are substantially responsive shall be compared on the basis of evaluated cost to determine the lowest evaluated quotation.

12. Scope of services, Specifications and Performance Standards

The Scope of Services and Performance Standards Compliance Sheet detailed in Sections III and V are to be complied with. Bidders may propose alternative for part of the scope substantiating that such alternatives will equally serve the interest of the Public Entity.

However, evaluation will be carried out as per the defined scope. Alternatives will only be considered from bidders having submitted the lowest evaluated quotation as per the base requirements.

Bidders have to substantiate in what manner the deviation in set specifications and performance standards, if any, are not material deviation.

13. Prices and Currency of Payment

Prices for the execution of services shall be fixed in Namibian Dollars as quoted. Quotations shall cover all costs of labour, materials, equipment, overheads, profits and all associated costs for performing the services, and shall include all duties. The whole cost of performing the services shall be included in the items stated, and the cost of any incidental services shall be deemed to be included in the prices quoted.

14. Margin of Preference

(a) The applicable margins of preference and their application methodology are as follows: The Margin of Preference is applicable to this request for this Bid is: Preference will only be granted to bidders as per Government notice No.13 in terms of the code

of good practice issued on 31 January 2023 in terms of section 71 and 72 of the Public Procurement Act, 2015 and Public Procurement Act, 2015 as amended. The maximum cumulative allowable margin of preference applicable to exclusive preferences for price evaluation purposes is 10%. Kindly see the table below.

Margins of preferences when evaluating bids for Exclusive Preference

Category	Margin of preference	Documentary evidence
Manufacturer	2 percent	-Certificate of registration from a registering authority
		-Declaration by the bidder that the manufactured goods meet the local content as determined in Annexure 6 as per the cost structure for Value Added Calculation in Annexure 1, and as certified by an Accountant
MSME	1 percent	-SME registration certificate
		-Declaration indicating the percentage of Namibian MSME ownership
Women	1 percent	- IDs of all shareholders
owned enterprise		-Founding statement/company registration indicating ownership structure/shareholder certificate
r		- declaration indicating the percentage of Namibian female ownership
Youth owned	2 percent	- IDs of all shareholders
enterprise		 Founding statement/company registration indicating ownership structure/shareholder certificate
		- declaration indicating the percentage of Namibian youth ownership
PDP owned	2 percent	-IDs of all shareholders
enterprise		 Founding statement/company registration indicating ownership structure/shareholder certificates
		- declaration indicating the percentage of Namibian PDPs ownership
Supplier promoting environmental protection	1 percent	-declaration and proof that the bidder meets the requirements set out in the bidding document
Service rendered by Namibian citizens.	1 percent	-declaration that the bidder employs 50% or more Namibian citizens
Total	10%	

(b) Bidders applying for the Margin of Preference shall submit, **upon** request, evidence of: Applicable Exclusive Preference.

15. Award of Contract

The Bidder having submitted the lowest evaluated responsive quotation and qualified to supply the goods/items and related services shall be selected for award of contract. Award of contract shall be by issue of a Purchase Order/Letter of Acceptance in accordance with terms and conditions contained in Section VI: Contract Agreement and General Conditions of Contract.

16. Notification of Award and Debriefing

The Ministry of Industries, Mines and Energy shall after award of contract inform all unsuccessful bidders (on request) in writing of the name and address of the successful bidder and the contract amount and post a notice of award on its website within seven (7) days. Furthermore, the Ministry of Industries, Mines and Energy shall attend to all requests for debriefing made in writing within seven (7) days of the unsuccessful bidders being informed of the award.

SECTION II: QUOTATION LETTER

(To be completed by Bidders)

[Complete this form with all the requested details and submit it as the first page of your quotation with the Price list and documents requested above. A signature and authorisation on this form will confirm that the terms and conditions of the RFQ prevail over any attachments. If your quotation is not authorised, it will be rejected.]

Quotation addre	essed to: [name of			
Public Entity]				
Procurement Ref	erence Number:	-		
Subject matter o	f Procurement:			
the defined spec phrase in case of	ifications, except for the	e qu	ed List of Goods and Price Schedule as valified deviations [Bidder may delete lance with the terms and conditions sta	thi
	we are eligible to partic pecified in Section 1: Instr		e in this Quotation exercise and meet on to Bidders.	the
We undertake to execution of any r		ct d	uring the procurement process and	the
attached hereto of further understand	and subscribe fully to th	e te ould	nt of the Bid Securing Declaration (B rms and conditions contained therein. lead to [forfeiture of the security amount e BD].	We
The validity period date of the bid sub			days [insert number of days] from	the
firm and will not be			f Goods and Price Schedule are fixed on, if we are awarded the contract prio	
	shown in the List of Good		of issue of Purchaser Order/ Letter ms and Price Schedule.	Of
Name of Bidder			Company's Address and seal	
Contact Person				

Position:

Phone No./Fax

Signature:

Name of Person Authorising the Quotation:

Date

BID SECURING DECLARATION (Section 45 of Act) (Regulation 37(1)(b) and 37(5))

Date:			
Procurement Ref No.:			
То:			
I/We* understand that in terms of section 45 of the Act a public entity must include in the bidding document the requirement for a declaration as an alternative form of bid security.			
I/We* accept that under section 45 of the Act, I/we* may be suspended or disqualified in the event of			
(a) a modification or withdrawal of a bid after the deadline for submission of bids durin the period of validity;			
(b) refusal by a bidder to accept a correction of an error appearing on the face of a bid			
(c) failure to sign a procurement contract in accordance with the terms and condition set forth in the bidding document, should I/We* be successful bidder; or			
(d) failure to provide security for the performance of the procurement contract if require to do so by the bidding document.			
I/We* understand this bid securing declaration ceases to be valid if I am/We are* not the successful Bidder			
Signed:			
Capacity of: [indicate legal capacity of person(s) signing the Bid Securing Declaration]			
Name:			
Duly authorized to sign the bid for and on behalf of: [insert complete name of Bidder]			
Dated on day of,,, [insert date of signing]			
Corporate Seal (where appropriate)			

[Note*: In case of a joint venture, the bid securing declaration must be in the name of all partners to the joint venture that submits the bid.]

*delete if not applicable / appropriate



Ministry of Labour, Industrial Relations and Employment Creation

Witten undertaking in terms of section 138 of the Labour Act, 2015 and section 50(2)(D) of the Public Procurement Act, 2015

1. EMPLOYERS DETAILS

Company Trade Name:
Registration Number:
Vat Number:
Industry/Sector:
Place of Business:
Physical Address:
Tell No.:
Fax No.:
Email Address:
Postal Address:
Full name of Owner/Accounting Officer:
Email Address:

•

2. PROCUREMENT DETAILS

Procurement Reference No.:			
Procurement Description:			
Anticipated Contract Duration:			
Location where work will be done, good/services will be delivered:			
3. UNDERTAKING			
l			
of[insert full name of company]			
hereby undertake in writing that my company will at all relevant times comply fully with the relevant provisions of the Labour Act and the Terms and Condition of Collective Agreements as applicable.			
I am fully aware that failure to abide to such shall lead to the action as stipulated in section 138 of the labour Act, 2007, which include but not limited to the cancellation of the contract/licence/grant/permit or concession.			
Signature:			
Date:			
Seal:			

Please take note:

- A labour inspector may conduct unannounced inspections to assess the level of compliance
 This undertaking must be displayed at the workplace where it will be readily accessible and visible by the employees rendering service(s) in relations to the goods and services being procured under this contract.

SECTION III: SCOPE OF SERVICES

[insert (a) a brief description of the services; and (b) the performance requirements and specifications of services and location where services should be performed. It is recommended to describe outputs and performances, rather than inputs, wherever possible.]

Provision of Vehicle Servicing, Repairs, Engine Overhaul and Related Services for MIME Vehicles (36 Months)

1. Background

The Ministry of Industries, Mines and Energy (MIME) operates a fleet of government-owned vehicles across all **14 regions of Namibia**. These vehicles are instrumental in facilitating the Ministry's service delivery mandates, including outreach, inspections, and administrative duties. To ensure their operational efficiency and roadworthiness, MIME seeks to engage qualified and registered service providers on an on-demand basis to provide vehicle servicing, repairs, engine overhauls, and related mechanical services.

2. Scope of Services

- 2.1. The appointed service providers shall be responsible for the following, as and when required:
- 2.1.1. Routine vehicle servicing (minor and major services)
- 2.1.2. General mechanical and electrical repairs
- 2.1.3. Engine overhauls (petrol and diesel)
- 2.1.4. Brake, clutch, suspension, transmission repairs, shocks
- 2.1.5. Tyre replacement and wheel alignment/balancing (where applicable)
- 2.1.6. Diagnostic assessments using electronic equipment
- 2.1.7. Panel beating and spray painting (where applicable)
- 2.1.8. Roadworthiness inspections assistance
- 2.1.9. Towing services (optional, depending on proximity and where applicable)

2.2. The services must be rendered on the following vehicle makes/models typically used by the Ministry:

- 2.2.1. Toyota vehicles (Pick-up 69 units, Sudan 24 units and SUV 4 units)
- 2.2.2. Volkswagen vehicles (Sudan 6 units, and Bus 2 units)
- 2.2.3. Peugeot vehicles (Hatchback 6 units)
- 2.2.4. Nissan vehicles (Pick-ups 10 units and Sedan 2 units)
- 2.2.5. Isuzu vehicles (Pick-up 1 unit and Truck 1 unit)
- 2.2.6. Mazda vehicles (Pick-up 3 units)
- 2.2.7. Ford vehicles (Sudan 3 units)
- 2.2.8. Hino vehicles (Truck 1 unit)

(BIDDERS, PLEASE CLEARLY INDICATE THE LOT YOU ARE APPLYING FOR AND YOU WILL ONLY BE CONSIDERED FOR SUCH LOT. Inspections of fitment centres will be conducted during the selection process before awarding and one or more than one bidder will be selected per lot, if need be, however, it's not guaranteed.

NO	Lots	Make of Vehicle	SELECTION BOX, tick the box you qualify
1.	Katima Mulilo	Toyota	,
		Nissan	
2.	Rundu	Toyota	
3.	Nkurenkuru	Toyota	
4.	Tsumeb	Toyota	
		Nissan	
5 .	Otjiwarongo	Toyota	
		Nissan & Massey	
6.	Windhoek	Toyota	
		Volkswagen	
		Mecedes Bez	
		Nissan	
		Isuzu	
		Ford	
		Mazda	
7.	Walvis	Toyota	
	Bay/Swakopmund	Isuzu	
8.	Luderitz	Toyota	
		Nissan	
9.	Oranjemund	Toyota	
		Nissan	
10.	Keetmanshoop	Toyota	
		Nissan	
11.	Opuwo	Toyota	
12.	Omuthiya	Toyota	
		Nissan	
13.	Outapi	Toyota	
14.	Mariental	Toyota	
	,	Nissan	
15.	Ongwediva	Toyota	
16.	Gobabis	Toyota	
17.	Eehnana	Nissan	

3. **Duration of Contract**

The duration of the contract will be 36 months (3 years) from the date of award. The contract is on-demand and does not guarantee a fixed quantity or value of work.

4. Requirements and Eligibility Criteria

- 4.1. Legal and Operational Compliance
- 4.1.1. Business activity related to "vehicle servicing/repairs/maintenance" must appear on the Founding Statement/Registration Documents.

- 4.1.2. A fully equipped operational workshop must be available in the bidder's own name—no sub-leasing is permitted.
- 4.1.3. Provide proof of registration with local Town Council/Municipality and a valid Fitness Certificate for the premises.
- 4.1.4. Indicate the preferred town/Region of operation (from where services will be rendered).
- 4.1.6. The workshop must be within reasonable proximity to a MIME Regional office.

4.2 **Technical Capacity**

- 4.2.1. Proof of qualified and experienced technicians (minimum 2 Diesel mechanics, 1 auto-electrician). Please provide certified copies of their qualifications of employees.
- 4.2.2. Bidder must attach a Social Security Statement of their employee's report. Therefore, the 3 employees stated above should appear on the Social Security statement list.
- 4.2.3. Detailed equipment list (diagnostic tools, lifts/ramps, engine hoists, etc.).
- 4.2.4. Attach two 2 reference letters of providing similar services from previous or current clients. All reference letters must have contact details, signed, stamped and dated by the Accounting Officer of the entity. The Ministry will verify the authenticity of the reference letters attached on the bid by directly contacting the clients.
- 4.2.5. Availability of a secure and covered area for overnight vehicle parking.
- 4.3 Service.
- Labour cost per hour, clearly indicated per vehicle type/make/model/series
- Average cost of servicing (minor/major) for:
- o Sedans
- o Pickups
- o SUVs
- o Light-duty trucks
- Contingency rate (e.g., percentage markup for unforeseen repairs/spare parts)
- Call-out fee/towing fee (if applicable)
- List of commonly stocked parts and turnaround time to procure nonstock items
- Indicate accepted payment terms (e.g., 30 days after invoice)
- 5. The evaluation of bids shall be based on the following key criteria:

 Note: Preference will be given to the lowest evaluated substantially responsive bidder who meets all technical and legal requirements and operates closest to MIME offices in each respective region.

6. Inspection and Verification

• The Ministry reserves the right to conduct physical inspections of bidders' workshops during the evaluation stage.

- Any misrepresentation of information will result in disqualification.
- Bidders must agree to ad-hoc inspections and quality checks during the course of the contract.

7. Reporting and Documentation

All service providers shall:

- Maintain comprehensive job cards and service records for each vehicle serviced.
- Submit service reports detailing parts replaced, diagnostics, and work performed.
- Issue invoices referencing approved job cards and quotes.
- Obtain written authorization from the Ministry before undertaking any repair/service beyond initial quote.

8. Terms of Engagement

- No minimum number of vehicles is guaranteed.
- The Ministry reserves the right to:
- o Use multiple suppliers across different regions.
- o Terminate the agreement for non-performance or breach.
- The contractor may only proceed upon written instruction or official purchase order issued by authorized MIME staff.

SECTION IV: PRICED ACTIVITY SCHEDULE

Procurement Reference Number: NCS/RFQ/15-09/25/26

[Complete the unit and total prices for each item listed below in Namibian dollars. Authorize the prices quoted in the signature block below. The table shown hereunder may be re-designed and customized as per the type of services required].

Currency of Quotation: Item **Brief Description of Services** Quantity Unit of **Unit Price Total Price** No Measure A* B* C* D* E F Kindly provide a detailed quotation as per the specifications in **Section III** 2 3 4 5 6 Other additional costs Subtotal Enter 0% VAT rate if VAT exempt. % VAT @ **Total**

Priced Activity Schedule Authorised By: [insert company seal]

Name of signatory:	Signature:
Position:	Date:
Company Name:	·

^{*} Columns A to D to be completed as applicable by Public Entity

SECTION IV: SPECIFICATIONS AND PERFORMANCE REQUIREMENTS

SECTION V: SPECIFICATIONS AND COMPLIANCE SHEET

Procurement Reference Number:

NCS/RFQ/15-09/25/26

[Bidders should complete columns C and D with the specification of the goods offered. Also state "comply" or "not comply" and give details of any non-compliance/deviation to the specification required. Attach detailed technical literature if required. Authorise the specification offered

Ite m No	Specifications and Performance Required	Compliance of Specifications and performance Offered	Details of Non- Compliance/ Deviation (if applicable)
A*	B*	С	D
1	As per Section III		

Specifications and Compliance Sheet Authorised By:

Name:	Signature:
Position:	Date:
Authorised for and on behalf of:	Company

SECTION VI: CONTRACT AGREEMENT AND GENERAL CONDITIONS OF CONTRACT

Any resulting contract shall be placed by means of a Purchase Order/Letter of Acceptance and shall be subject to the General Conditions of Contract (GCC) for the Procurement of Goods - Ref. NCS/RFQ/15-09/25/26 on the website of the Public Entity (www.mime.gov.na) except where modified by the Special Conditions below.

SECTION VIII: SPECIAL CONDITIONS OF CONTRACT

Procurement Reference Number: NCS/RFQ/15-09/25/26

The clause numbers given in the first column correspond to the relevant clause number of the GCC.

number of the GCC.	
Clause	Contract Data
GCC 1.1 Effectiveness of Contract	The Contract shall come into effect as from date after signing of the contract.
GCC 1.3.1 Intended Completion date	Unless terminated earlier pursuant to sub-clause GCC 1.7 of the Contract, the Service Provider shall complete its activities by
GCC 1.6.1 Issue of notices	The Authorized Representative of the Employer is : Mr. Nathaniel Musenge, 6 Aviation Road, Windhoek, Namibia
	The Authorized Representative of the Service Provider is:
GCC 2.6 Insurance and liabilities to Third Party	The amount of the Professional Indemnity Insurance Cover shall be at least: Not applicable
GCC 2.7 Reporting Obligations	The Service Provider shall report to : Mr. Nathaniel Musenge Head of Procurement Management Unit, 6 Aviation Road , Windhoek
GCC 2.10 Performance Security	The Performance Security shall be for an amount [5 to 10 %] of the Contract Price or part thereof if the contract is awarded on a split basis. Not Applicable
GCC 4.2 Contract Price	The amount payable is: as per the quotation
GCC 4.3 Terms of Payment	Payments will be made to the Service Provider once off 30 days after receipt of invoice.
GCC 4.5 Price Adjustment	Prices shall not be adjustable.

SCHEDULE 3

QUOTATION CHECKLIST SCHEDULE

Procurement Reference No.: NCS/RFQ/15-09/25/26

Description	Attached	Not Attached
Quotation Letter		
Priced Activity Schedule		
Performance Compliance Sheet		
Original Good Standing Tax Certificate		
Original Good Standing Social Security Certificate		
Certified copy of Affirmative Action Certificate or proof of Employment Equity		
Signed Bid Securing Declaration		
Signed undertaking in terms of labour act		
Copy of company registration certificate		

Disclaimer: The list defined above is meant to assist the Bidder in submitting the relevant documents and shall not be a ground for the bidder to justify its non-submission of major documents for its quotation to be responsive. The onus remains on the Bidder to ascertain that it has submitted all the documents that have been requested and are needed for its submission to be complete and responsive.